



OFFICE FURNITURE

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Coronavirus COVID-19



Coronavirus
COVID-19
Public Health
Advice

At Giant Office Furniture our highest priority is the health and wellbeing of our customers, team members and the community.

In line with the most current Government recommendations our store remains open until further notice and we have taken a number of extra steps to help keep our customers and team safe. These include:

Employee Hygiene and Training

Our team has had additional training on maintaining good hygiene practices. We have also introduced guidelines highlighting appropriate social distancing of 1.5 metres between customers and staff members.

Cashless Payment

We would appreciate cashless payment. Payment via Eftpos, Credit Card or Electronic Fund Transfer are our preferred methods of payment. Card payments can be made over the phone or in store as long as we remain open to the public, and we can provide our banking details for payments via EFT directly into our account.

Safe Delivery Practices (Contact-Less Delivery)

We have implemented new guidelines and delivery options so we can continue to safely deliver your products. These include increased hygiene standards, exercising social distancing during deliveries. At some point as the crisis continues we will only offer certain products via contactless delivery or pickup. We are currently working on a section of our website that will list available products, which may only be stock we have in our warehouse at some point as manufacturers and suppliers may be forced to close. In the event this may occur, we may be only able to provide products that can be delivered by one person. The delivery will be only dropped at a given location and we will not enter your premises. We ask in this case you have a pen ready to sign paperwork to confirm delivery. On-site Installation will most likely not be available at some point to maintain conformity with government recommendation.

Contact-Less Delivery Products

You will find a section on our website which advertises contactless delivery products. www.giantofficefurniture.com.au/products/CLDP. Contact with our team will still be available via email info@gof.com.au and telephone (03) 52723280. If there is no answer on our telephone system, messages left on our answering service will instantly be emailed to team members and will be answered ASAP.

Keep safe

Giant Office Furniture